

TEAM APPROACH TO MENTAL HEALTH SERVICES

PERSONALIZED
COORDINATION of CARE
BEHAVIORAL, MENTAL
HEALTH NEEDS

RECEIVE SUPPORT IN HOME OR COMMUNITY

ACT is:

- √ a mobile team-based approach to mental health care
- √ for people whose needs have not been met by the traditional office-based approach to mental health
- √ a team of multi-disciplinary mental health professionals
- √ community-based services

ACT team includes:

- √ team leader/program director
- √ psvchiatrist
- √ employment/vocational specialist
- ✓ substance abuse specialist
- √ registered nurse/licensed practical nurse
- ✓ peer specialist
- √ family specialist
- √ case manager housing specialist

ACT is available to:

- √ those referred through Westchester County Single Point of Access (SPOA)
- ✓ Medicaid-enrolled adults (18+) with serious and persistent mental illness and a history of hospitalization

ACT assists:

- ✓ participants in staying focused, engaged, and involved in their recovery
- √ through a full range of services
- ✓ by providing care in the community
- ✓ making home visits and providing telehealth visits as needed

Examples of ACT services:

- ✓ restoration of benefits, educational and vocational services, along with housing assistance
- √ assistance with medication management
- √ care coordination and support with attending scheduled appointments
- √ other support as needed

ACT services are provided:

- ✓ at the participant's residence
- ✓ at requested locations in the community where participant feels comfortable

EMERGENCY/ON CALL: 646-920-2639

Access Center: 888-TGCW-CAN (888-842-9226)

General: 914-613-0700 x7604

Email: ACT@TheGuidanceCenter.org

2021_ACT_01_12